

# EMERGENCY ASSISTANCE

## MEDICAL

### REGISTRATION CERTIFICATE

Member Name:

Member Number:

Member Affiliate (Association Membership is required for participation in this plan.):

Address:

City:  State:  Zip:



**YES!** If I get sick or hurt while I'm away from home in the U.S. or abroad — even if I'm not traveling by car — I want *Emergency Assistance Plus* to come to my aid. This goes for all my family, too, if I also enroll them (at right).



*Includes...*

- Medical Evacuation
- Medical Assistance
- Assistance for Companions
- Travel Assistance

**Questions? Call toll-free 1-800-952-5283**

**PLAN ENDORSED BY:**  
California State Employees Association

**PLAN ADMINISTERED BY:**  
A.G.I.A., Inc.

**EMERGENCY ASSISTANCE PLAN SERVICES PROVIDED BY:**  
On Call International

**COMPLETE FORM AND MAIL TO:**  
CSEA Member Benefits  
1108 O Street, Suite 303  
Sacramento, CA 95814

This information is only an outline of the plan's features. The full terms, benefits and conditions of the plan are shown in your EA+ Plan Description. You must call EA+ so we can make the arrangements for you. Please read your Plan Description carefully.

Check (✓) Desired Coverage:

**1 ANNUAL RATE:**  Member Only ..... \$84 annually  
 Member + Family ..... \$102 annually  
 (only \$18 more to cover your family)

**2 Automatic Payment (ACH)**

I authorize the Administrator to initiate debit entries for my regular payment. I understand my payment will be processed on or after the premium due date and will continue to be deducted from my account unless I notify the Administrator otherwise in writing or my coverage ends. I also understand if corrections to the debit are necessary, this may involve an adjustment to my account. I will be billed annually.

Bank Name:

Bank Routing Number:

Bank Account Number:

Please provide a voided check for processing.

Authorized Signature:

Date:   /  /

**3** Your date of birth:  /  /

Today's date:  /  /

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### 100% Money-Back Guarantee:

I will receive a Plan Description that gives the full terms and conditions of this plan. I can take up to 30 days to read it over. If I then feel that CSEA Emergency Assistance Plus is not what I want, I will mail back the Description and you will promptly send me a 100% refund.

Web

Mail completed and signed form to: *CSEA Member Benefits, 1108 O Street, Suite 303, Sacramento, CA 95814*

## **CSEA Endorsed Insurance Program: Emergency Assistance Plus**

### Overview

"If I get sick or hurt while I'm traveling in the US or abroad – even if I'm not traveling – I rely on CSEA Endorsed Emergency Assistance Plus to help me and my family!"

What would you do if you or your family needed emergency medical transportation due to a heart attack, stroke or allergic reaction, or if you just lost a prescription? If you are traveling across the state, across the country, or across the world and have a medical emergency, Emergency Assistance Plus gives you peace of mind with 24-hour emergency assistance.\* Call us toll-free at 1-800-952-5283 to learn more about our travel coverage options.

### **Enroll in CSEA Endorsed Emergency Assistance Plus now to protect your family with emergency coverage**

You'll feel confident knowing that if you're traveling alone and will be hospitalized for 7 days, CSEA Endorsed Emergency Assistance Plus will provide a loved one with emergency transportation straight to your bedside. Emergency Assistance Plus also covers return-home expenses for your dependent children or grandchildren if they are left unattended as a result of your medical emergency.

CSEA Endorsed Emergency Assistance Plus offers more than 20 travel benefits that are invaluable during a crisis:

- Emergency medical evacuation to get you to the facility you need if you are traveling and your current facility is unable to provide adequate care.
- Vehicle return home if you're incapacitated and neither you nor your companion can drive after your medical emergency.
- No-limit emergency cash transfers for unexpected medical bills, against a valid credit card.
- Telephone assistance for lost or stolen travel documents.

Call CSEA Endorsed Emergency Assistance Plus (EA+) now! Our no-obligation money-back guarantee allows you a full 30-day examination period. If you have questions, our experienced representatives will be happy to listen and help. Enroll Now! Call toll-free 1-800-952-5283 and protect your loved ones today! EA+ is not a medical insurance.

\*This is only an outline of the plan's features. Please read your Plan Description carefully. You must contact EA+ so we can make arrangements for you.

### Benefits

#### **CSEA Endorsed Emergency Assistance Plus Provides Travel Confidence**

"I have peace of mind now that I've enrolled in CSEA's Endorsed Emergency Assistance Plus – it protects me and my family before, during and after traveling!"

Thousands of families are already enrolled in CSEA's Endorsed Emergency Assistance Plus. It provides more than 20 travel benefits that are invaluable to you and your family during any kind of travel emergency.

#### **Emergency Medical Transportation**

If you have an accident or medical incident while traveling and need to move to a facility that is

better equipped to accommodate your particular needs, Emergency Assistance Plus provides emergency travel assistance by air and/or ground to the closest appropriate health-care facility that will provide proper treatment. If you can't be moved, EA+ will send an appropriate specialist to you, to oversee your care.\*

### **Transportation After Stabilization**

Once you are stabilized after your hospitalization, and your doctor has given you clearance to be moved, we'll transfer you to a health-care facility that is close to your home. †

### **Emergency Medical Assistance**

Emergency Assistance Plus also provides ongoing emergency medical assistance to ensure you're on the road to recovery. We'll help you replace lost or stolen prescriptions, and provide emergency financial assistance against a valid credit card for medical payments. We'll supply emergency medical monitoring by a professional EA+ representative to oversee your care, and our 24-hour locator service ensures you'll have access to local emergency rooms, doctors, dentists, and attorneys. If you are traveling and require emergency local ground ambulance transportation‡, or you need accommodation while you convalesce, Emergency Assistance Plus is there for you and your loved ones.

### **Emergency Companion Assistance**

If you're traveling alone and will be hospitalized for more than 7 days, Emergency Assistance Plus will provide emergency travel assistance with one round-trip economy ticket to speed a loved one to your bedside. We'll also provide return-home transportation for your dependent children or grandchildren if they're left unattended, and help you take care of your pets or send them home too! † And our Emergency Message Relay service allows you to speak to your family and physician toll-free, any time of the day or night.

### **Emergency Travel Assistance**

If you're deemed medically unable to drive after your medical emergency, Emergency Assistance Plus will arrange and pay for your vehicle to be returned to your home†, and we'll provide an emergency cash transfer if you've been robbed or if your wallet has been lost or stolen. We can help with a replacement birth certificate and provide translation services if needed. Pre-trip assistance is also available to help you with travel document and inoculation requirements, and if you lose your luggage, EA+ will track it down while you continue your trip!

### **Personal Security Services**

Emergency Assistance Plus provides real-time security intelligence for weather, health or environmental hazards, and updates you on political or social unrest. If you're in a threatening situation, we'll help you make evacuation arrangements, secure necessary travel documents, and arrange air or ground transport to remove you and your family from immediate danger.

\* Initial transportation to a medical facility is not considered an Emergency Medical Evacuation but may be considered for reimbursement under the Local Ambulance Benefit, limited to \$200.

† These arrangements must be coordinated by Emergency Assistance Plus.

‡ Ground Transportation is limited to \$200.

## Rates

### **Bargain Price for CSEA Association Partnership Program Members**

EA+ stands as an essential package of support services – all vital in an emergency. Yet as critical as these privileges are, the price is one you'll find hard to believe – *quite simply because it's so cheap.*

Just how low are we talking? When we describe EA+ to CSEA Association Partnership Program members, they often guess a price of about "\$250," or maybe "\$175," or a low-ball of "\$125."

But the cost to cover you for a full year is just \$84! And only \$18 more covers your entire family for a full year, too.

#### **Annual Rates:**

Coverage Option	
Member Only	\$84
Family	\$102

Best of all, you don't risk a penny by locking in EA+ now. Your CSEA Association Partnership Program EA+ privileges start the first day of the month after your enrollment form and first premium payment are received. You cannot be singled out for cancellation or a rate increase – no matter what your age. No matter how often you travel. No matter how much you use EA+. These payments will be conveniently deducted through ACH annually.

## FAQs

### **What makes Emergency Assistance Plus different from other travel programs?**

We're more than other travel programs! EA+ provides more than 20 different types of valuable and affordable travel benefits, including medical evacuation, emergency travel services, emergency medical transportation and return-home services. We also help with pre-trip and translation services.

### **Am I still covered if I travel outside the USA?**

Yes, you are! Emergency Assistance Plus benefits travel with you, no matter where you go.

### **I've never had an accident – why should I have Emergency Assistance Plus?**

Of course we hope you'll never have to take advantage of Emergency Assistance Plus' emergency travel services – but accidents and illnesses do happen.

### **Who needs Emergency Assistance Plus?**

Anyone who is planning a trip, no matter the distance – as long as it doesn't fall into your daily routine.

## Terms

There are many ways EA+ helps protect you from medical mishaps. But to keep the price reasonable, there are some restrictions you should know about. For example, your trip must be for reasons other than medical. You're not covered if your trip is just for treatment at a distant clinic or hospital. Also, EA+ is not a substitute for your medical insurance. Your regular insurance pays for your medical care. EA+ pays for all the extra services described in these materials. These help ensure you get the best diagnosis and proper ongoing care. Plus, EA+ helps make sure you get home quickly and safely if need be, and at no cost to you.

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Endorsed by:



CSEA incurs certain administrative expenses in connection with this sponsored program. To provide and maintain this valuable membership benefit it is reimbursed for such expenses.

**California State Employees Association**

Administered by A.G.I.A., Inc.

P.O. Box 9997

Phoenix, AZ 85068-0997

Questions? Call toll-free 1-800-952-5283

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